

Horeca management 2012:**Maybe not so bad**

14. February 2012, Hotel Partizán Tále

8.30 – 9.30	REGISTRATION OF PARTICIPANTS, MORNING COFFEE WITH THE TREND WEEKLY
9.30 – 10.30	WHAT DOES STATE HAS DONE Peter Belinský , Slovak Tourist Board WHAT CAN HOTELIERS DO Jan Telensky , AquaCity Poprad
10.30 – 11.00	COFFEE BREAK
11.00 – 13.00	RESOURCES FOR INVESTORS Jan Ficek , Labartt Hospitality Michal Krolák , Tatry Mountain Resorts Marek Sásik , Slovenská sporiteľňa Vladimír Kollár , Tatra banka Raoul Gransier , Gransier & Associates, Vienna, Austria (english) Marián Mlynárik , Best Hotel Properties
13.00 – 14.00	LUNCH
14.00 – 15.45	QUALITY – HOW TO CREATE AND MANAGE IT František Stano , Slovak Tourist Board David Bernas , Holiday Inn Trnava Radim Beneš , Clarion Congress Hotel Ostrava, Czech Republic Alfred Hackl , Spirit Hotel Spa, Hungary (german) Katarína Malová , Hotel Kaskády Sliač
15.45 – 16.00	COFFEE BREAK
16.00 – 17.00	QUALITY – HOW TO USE IT Artur Bobovnický , Innovative Management Partner Consulting Peter Chrapčiak , Chaty Terchová Iveta Niňajová , Košice – Turizmus Michal Čuridlo , Historic Hotels of Slovakia
17.00	TREND TOP RESTAURANTS AND HOTELS 2012 Annual Gala Award Ceremony of TREND Hotel, Pension and Restaurant 2011 Awards